

Ferndale Repertory Theatre, Ferndale CA

Due to the coronavirus pandemic FRT has had to make some drastic changes to our 2019/2020 season. We have cancelled our production of CLUE THE MUSICAL, and postponed our production of 9 to 5 THE MUSICAL to May of 2021.

These difficult but necessary decisions will mean the loss of \$50,000 in ticket income to our small but scrappy community theatre company. As you can imagine it is a significant financial loss and in addition, we are heartbroken to be unable to offer you the fine works of theatre that our community actors and production teams were creating for you.

Now we are turning our attention to making sure we emerge from this crisis in as strong a position as possible, and that is where you can do your part.

FRT is a 501(c)(3) nonprofit organization. Ticket donations are vital in helping FRT sustain operations during challenging times such as this. Patrons who choose to donate the value of their tickets will be provided with a receipt for tax purposes.

If donating does not work for your budget, we understand. We will send you a gift certificate for the original value of the performance tickets. This certificate is good for use on any future performance.

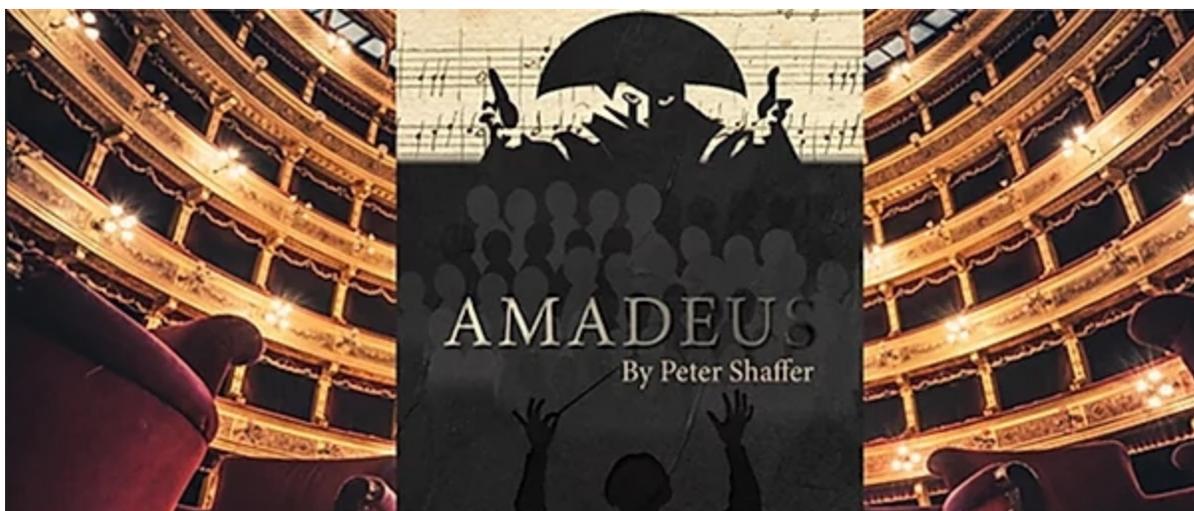
If you are unable to return next season, and you are unable to donate your tickets, we will provide you with a refund for the tickets to the affected performance.

Please respond to this email, or call our box office at 707-786-5483, to let us know what you would like to do with your tickets.

We continue our best efforts to ensure our company and our patrons are protected during this time of global health emergency. The health and wellbeing of our FRT family, including you, our audience, is at the center of our efforts at this time. Thank you for your support of Ferndale Repertory Theatre and your understanding. Please take care of yourselves, your families, your neighbors, and your communities.

I look forward to seeing you at the theatre!

Leira V. Satlof
Artistic Producing Director, FRT



Little Lake Cancels Production of *Amadeus*

Dear Little Lake Friends and Family:

The safety and well-being of you, our loyal supporters, is our first priority in times like these. Keeping that in mind, we have come to the reluctant decision to immediately cancel all performances of *Amadeus*. We are planning to reschedule this production in our 2021 season.

We did not make this decision lightly: our artist, volunteers, and staff have been working very hard on this production, and we were very much looking forward to bringing it to you. However, quickly changing circumstances, and our sincere concern for keeping you safe led us to conclude that we simply could not put the show up as planned.

We are contacting all patrons who have already made reservations for *Amadeus*. Season subscribers will have their *Amadeus* tickets put back on their accounts, and all subscriber tickets will be carried forward to any production of the Little Lake season.

If you have any specific questions about tickets or reservations, please feel free to contact our box office at info@littlelake.org or 724.745.6300.

And, thank you for your understanding and your compassion for your fellow artists, theater-goers, audience members and patrons of the performing arts. Your support means the world to us.

Little Lake Board and Staff.

LITTLE LAKE
THEATRE COMPANY



March 19, 2020

Over the past few weeks Pit & Balcony has had to make some difficult decisions. All of these have been made with the best interests of our patrons, artists, volunteers, and staff in mind. In this time of unprecedented uncertainty we have had to make more of these difficult decisions in order to ensure that we are able to continue to be a source of high quality entertainment and arts education once we find ourselves safely on the other side of this pandemic.

In accordance with Governor Whitmer's recent executive action, Pit & Balcony is closed to the public until at least April 1. During this time the office will be staffed for our regular hours, 12pm-5pm Tuesday-Friday, to answer any questions or concerns you may have.

Effective April 1, 2020 all operations in excess of box office operations will cease and box office hours will be reduced to 12pm-5pm Tuesday-Thursday. We are deeply saddened to announce that this also means our May production of *The Toxic Avenger the Musical* will be postponed indefinitely. At this time we are hopeful that we will still be able to present our After Dark offering, *Unwrap Your Candy*, in June as well as our Summer Youth Theatre Project, Class Act and Class Act II, in July and August. Patrons who have tickets to any postponed or cancelled productions will be contacted by the office and we will work with you on exchanges or refunds. The financial burden of postponing and cancelling events is a heavy one so we kindly ask that you consider donating your ticket back to the theatre in lieu of a refund as a continued show of support.

We know that everyone in our community shares our uncertainty. If there is one thing we are certain of it is that Pit & Balcony will remain part of the fabric of Saginaw's **arts and culture** scene for years to come. As we hunker down and prepare for the months ahead, please consider donating to the theatre or purchasing a gift certificate by visiting www.pitandbalconytheatre.com or calling 989.754.6587.

I am encouraged to be a member of this community and at the helm of an organization which is loved and supported by so many. Thank you for keeping art alive, for celebrating culture, and believing in the power and strength of community. I wish for peace, grace, and good health as we all move forward together.

Warmest Regards,

A handwritten signature in black ink, appearing to read 'Amy E. Spadafore', written in a cursive style.

Amy E. Spadafore
Managing Director, Pit & Balcony Community Theatre

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Diamond Head Theatre (Honolulu, Hawaii) is handling cancelled/postponed productions through exchange, donation or refund (in that order). That goes for subscribers as well as single ticket buyers (for the show that was cancelled). The company has over 2,000 subscribers (in over 4,000 seats), so also said that if it doesn't hear from ticket holders, it will assume they are foregoing their tickets to the cancelled show.

The Barn Theatre (Stuart, FL) suspended its production. Its policy is to exchange ticket(s) only—no refunds. The company called patrons and also mailed a letter regarding exchange vouchers and donating ticket purchase. “Thankfully, most of our patrons understand and are willing to either donate their ticket price, or receive an exchange voucher when we are open again,” said a company spokesperson. “We did note that those few patrons who demand a refund tend to be rude, insistent on full refund, and verbally aggressive to box office staff.”